

Application for consideration of a contractual change (for example sub-contracting arrangements, change to services, change to agreed opening hours, change in level of commitment for Doctors, practice boundary changes, etc)

(Please add additional pages if you have insufficient room to complete fully and depending upon the nature of change requested, not all sections of this form will need to be completed)

Practice stamp

Tettenhall Medical Practice
Lower Street
Tettenhall
Wolverhampton
WV6 9LL

Proposed Change To reduce clinical sessions at the branch site known as
Wood Road Surgery

Proposed Date of Change 2nd January 2020

Practice M/Y Codes M92010

Provide the Practice rationale for the proposed change:

Over the last one year, our practice has faced many difficulties. We have an extremely dedicated and loyal team that works very hard to ensure excellent patient care. Until around one year ago, all our partners were doing nine sessions each, which is already above the normal full time equivalent of eight sessions in most other practices. One full time partner retired in August 2018, and three other partners wished to reduce their sessions in order to maintain a better work-life balance and avoid burn out. It is important to remember that two of these GPs are over the retirement age already. We have endeavoured to the best of our ability to find GPs to cover for these required sessions but have failed to do so. So far we have found only one GP to commit to six sessions. As a result, the remaining GPs are working even harder than before. There are also problems with non – clinical staff cover and therefore, it is becoming increasingly harder to run two sites with the current staff limitations.

During the patient and public consultation it was noted that the proposal was strongly opposed to by the patients and public. Following consideration of the consultation a new proposal is now been made by the practice to no longer close the branch surgery but to provide a reduced clinical service of four sessions per week instead of the current seven .The other three sessions will be provided at Lower Green and made available to **all** patients.

What options have you considered, rejected or implemented to relieve the difficulties you have encountered about your issues/open hours/practice list and, if any were implemented, what was your success in reducing or erasing such difficulties?

- Advertised extensively for another GP would consider Salaried GP, Partner, full or part time.
- The practice has already employed an Advanced Nurse Practitioner and is reviewing different models of skill mix which could include additional Advanced Nurse Practitioners and Clinical Pharmacists.
- The practice has been successful in acquiring some resilience funding to allow an external facilitator to support the practice in reviewing our current operational model.

Of which CCG are you a member?

Wolverhampton CCG
Unity Primary Care Network

If applicable, has the CCG approved your proposal? (Please provide evidence of approval/comments from your local CCG)

Our local CCG were informed of our intention to close Wood Road Branch Surgery. Prior to the practice starting this process, we met with the CCG to discuss the proposal. They provided CSU support who guided us through each process.

Full details of the benefits you feel your registered patients will receive as a result of this proposed change.

- Access to a high quality, safe and effective service.
- Will allow those patients local to Wood Road Surgery who cannot access Lower Green to access and receive Primary Medical Services.
- Lower Green site is larger with sufficient consulting and treatment rooms to accommodate all patients.
- A full range of services will be offered at Lower Green as some equipment and supporting staff are not available at Wood Road.

- Access to the following service offered at Lower Green:- minor surgery, coils and implants; travel vaccinations ECGs; 24 hour BP monitors and child health surveillance along with appropriate skilled staff.
- Access to full range of health care professionals giving a choice of both female and male clinicians
- Will allow clinical staff to work in a supportive and learning environment.
- Access to consultation and treatment rooms which respect confidentiality
- Enhanced services provided will be offered to patients across both sites.
- Phlebotomy services will be offered to patients across both sites.
- Midwife and childhood immunisations will be offered to patients across both sites.

Please provide as much detail as possible as to how the current registered patients will continue to access services, including consistent provision across:

Patients can access both sites on dedicated phone lines. When Wood Road is not in operation calls will be transferred to Lower Green Surgery.

Up to four weeks pre bookable appointments will be available at both sites with a number of appointments allocated specifically for patents living local to Wood Road who are unable to easily access Lower Green.

A number of on the day/urgent appointments will be ring fenced for patients local to Wood Road from 8am to 9am.

Practice List Size: 12200

Current number of appointments per week GPs/ANP 740

Proposed number of appointments per week GPs/ANP 740

Additional appointments are offered via the access schemes with Unity Hub at Penn Fields Health Centre and Ashmore Park Health Centre.

What arrangements are to be made in the event of there being a reduction in appointments availability/services (please list)

There will be no overall reduction in the number of appointments or the availability of services across the two sites.

Current opening hours Lower Green

Mon	Tues	Wed	Thurs	Fri	Sat	Sun
8am	8am	8am	8am	8am	Closed	Closed
6.30pm	6.30pm	6.30pm	6.30pm	6.30pm		

Current opening hours Wood Road

Mon	Tues	Wed	Thurs	Fri	Sat	Sun
8am	8am	8am	8am	Closed	Closed	Closed
6.30pm	6.30pm	1pm	6.30pm	Closed	Closed	Closed

Unity Hub opening hours

Mon	Tues	Wed	Thurs	Fri	Sat	Sun
6.30pm	6.30pm	6.30pm	6.30pm	6.30pm	8am	8am
8pm	8pm	8pm	8pm	8pm	2pm	2pm

Proposed opening hours Lower Green

Mon	Tues	Wed	Thurs	Fri	Sat	Sun
8am	8am	8am	8am	8am	Closed	Closed
6.30pm	6.30pm	6.30pm	6.30pm	6.30pm		

Proposed opening hours at Wood Road


Mon	Tues	Wed	Thurs	Fri	Sat	Sun
2pm	8.am	Closed	8am	Closed	Closed	Closed
5pm	6.30pm		12.30pm			

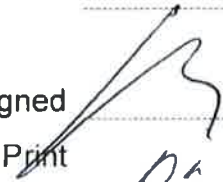
Outcome of the Consultation Process


As the original application was to close Wood Road Surgery a 90 day patient and public consultation process took place from beginning of May to the end of July then was extended to 15th September to allow for further consultation. Following this consultation the practice has considered and reflected on the findings and has retracted the application to close Wood Road Surgery and is submitting this application to reduce the clinical sessions at Wood Road Branch Surgery.


The practice has consulted on this revised proposal with the PPG on 22nd October 2019 of which they have given their support.

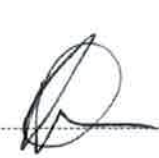
To be signed by all parties to the current contract

Signed 
Print Dr MARTIN ASHFOR
Date 24/10/19

Signed 
Print Dr R. J. MISKIN
Date 24/10/19

Signed 
Print Dr Samiya Shafiq
Date 24/10/19

Signed 
Print DR SANTIT SANKU
Date 25/10/19

Signed 
Print DR KIRANDEEP CHAUR
Date 23/10/19

Please continue on a separate sheet if necessary

Note: this application does not impose any obligation on the NHS CB to agree to this request.

For those CCGs that are operating at Greater Collaboration or Joint Working, Please return this completed and signed form to:

By Email:

England.gp-contracting@nhs.net

Or

By Post to:

Primary Care Contracting Team
NHS England (West Midlands)
St Chads Court
213 Hagley Road
Edgbaston
Birmingham
B16 9RG

